

# Warranty

Risk Racing products are warranted against manufacturer defects for 1 year from the original purchase date to the original purchaser. Warranty does not cover normal wear and tear or damage caused by misuse or neglect. Warranty does not cover batteries and charging accessories (incl. damage caused by either).

For all warranty questions or assistance please call/email our office at 704-508-1031 or warranty@riskracing.com

## Returns

You may return products purchased directly from www.RiskRacing.com for a refund, store credit, or exchange within 30 days of the order shipment date. See below for details regarding all types of returns.

Call before returning your items. All returns must be accompanied by a Return Merchandise Authorization number (RMA #). To obtain an RMA # please contact customer care at 704-508-10312 or by email returns@riskracing.com

## **Our Mistake?**

If you receive the wrong product, or if your product arrives defective or damaged simply contact customer care at 704-508-1031 or by email returns@riskracing.com. You must contact our customer care department within 30 days of the original shipping date. We are happy to replace your defective item(s), provided the returned item(s) are received back in their original packaging, along with all accessories.

## **Change Your Mind?**

We will refund your purchase, provided the returned item(s) are received back in their original packaging, along with all accessories and item(s) are in "as-new" condition. Items marked clearance, close-out or non-returnable are not eligible for a refund and will not be accepted. Shipping costs will not be refunded. Please note that you will be responsible for return shipping costs of non-defective merchandise. Some products are also subject to a 15% restocking fee – feel free to ask if you are unsure if your item is subject to this fee. Additional restrictions may apply, please contact us for more information.

## Exchanges

If you need a different, size, color or item than the one that you ordered – you may exchange the item. Please call before returning your item. We will exchange your purchase, provided the returned item(s) are received back in their original packaging, along with all accessories and item(s) are in "as-new" condition. Items marked clearance, close-out or non-returnable are not

eligible for an exchange and will not be accepted. Shipping costs will not be refunded. Please note that you will be responsible for return shipping costs of non-defective merchandise.

### How to return?

Please provide the following information in all returned items:

- Original receipt containing all necessary customer info, contact info, and shipping info.
- Reason for return or exchange
- RMA#

Risk Racing Attn: Returns Department 116 Burry Ct. Troutman, NC 28166